



# LISS Technologies - Managed IT Support (Sample Order)

**LISS Technologies**

15 Bryant Avenue  
Roslyn, NY 11576  
United States

Quote created: December 1, 2025

Quote expires: January 1, 2027

**John Smith**

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**Comments**

## Products & Services

| Item & Description   | Quantity | Unit Price      | Total                       |
|--|----------|-----------------|-----------------------------|
| <p>Managed IT Support - User (Hybrid) - Full/Workstation</p> <p>Core Managed Services:</p> <ul style="list-style-type: none"> <li>◦ Dedicated/primary computer (Windows or Mac) plus mobile devices (smartphones or tablets)</li> <li>◦ Remote Monitoring &amp; Management</li> <li>◦ Asset Management &amp; Reporting</li> <li>◦ Patch Management</li> <li>◦ Basic HTML Website &amp; DNS Hosting (up to 5 domains)</li> <li>◦ Vendor Management</li> <li>◦ Knowledgebase &amp; Documentation</li> <li>◦ Ticketing &amp; Alerting</li> <li>◦ HelpDesk; Unlimited Remote &amp; On-site Support (at stated client local locations, subject to SLA)</li> </ul> <p>Proactive &amp; Reactive IT Support</p> <ul style="list-style-type: none"> <li>◦ Network Administration, Support &amp; Maintenance</li> <li>◦ Server Administration, Support &amp; Maintenance</li> <li>◦ Cloud/SaaS Administration &amp; Support</li> <li>◦ Workstation (desktop/laptop) Support &amp; Maintenance</li> <li>◦ Mobile Device Support</li> <li>◦ User Support, Onboarding &amp; Offboarding (internal users only)</li> </ul> <p>Advisory</p> <ul style="list-style-type: none"> <li>◦ Account Management</li> <li>◦ Virtual CTO &amp; CISO</li> <li>◦ Technology Strategy &amp; Roadmap</li> <li>◦ Security Strategy &amp; Risk Management</li> </ul> | 10       | \$50.00 / month | \$500.00 / month for 1 year |
| <p>Managed IT Support - User - Frontline IT Support - Frontline User</p> <ul style="list-style-type: none"> <li>◦ Mobile-only (smartphone or tablet) or shared kiosk computer</li> <li>◦ HelpDesk; Remote Support for user administration, email and basic device support (subject to SLA)</li> </ul>  | 10       | \$25.00 / month | \$250.00 / month for 1 year |

| Item & Description   | Quantity | Unit Price | Total             |
|--|----------|------------|-------------------|
| Managed IT Support - Implementation  | 1        | \$500.00   | \$500.00          |
| <ul style="list-style-type: none"> <li>- Review Support SOP's</li> <li>- Initial environment survey &amp; documentation</li> <li>- Deploy remote monitoring &amp; management agents</li> <li>- Configure monitoring &amp; alerts</li> <li>- Configure patch management</li> <li>- Review &amp; adjust existing environment</li> <li>- Set up remote access for LISS HelpDesk</li> <li>- Introduction to LISS Support Services</li> </ul> |          |            |                   |
| Monthly subtotal   |          |            | \$750.00          |
| One-time subtotal  |          |            | \$500.00          |
| <b>Total</b>   |          |            | <b>\$1,250.00</b> |

**Purchase terms**

- By signing below Client accepts and agrees to a service contract on the terms described in this Order for a minimum term of twelve (12) months.
- THIS ORDER IS SUBJECT TO THE TERMS OF THE MASTER SERVICES AGREEMENT (“MSA”) BETWEEN THE PARTIES (OR, ABSENT A SIGNED MSA, YOU HEREBY AGREE TO BE BOUND BY THE MSA TERMS SET FORTH AT [www.liss.co/sa](http://www.liss.co/sa)), INCLUDING ALL SERVICE ATTACHMENTS THERETO, ALL OF WHICH ARE INCORPORATED BY REFERENCE HEREIN.
- You are committing to purchase all ongoing products and services for the term (time period) indicated above (or, if no term is indicated, then for a term determined in accordance with Section 3.2 of the MSA).
- By signing this proposal, you authorize the purchase of the above products and/or services and agree to the terms above.

**Signature**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed name